

(Approved by the shareholders of Service2Trade Holding B.V. on November 7, 2025)

We lead by example and are ambassadors of Service2Fruit. We preferentially collaborate with Service2Fruit. By encouraging each other, all shareholders build a successful working relationship. Potential disputes are submitted to a dispute committee. We ensure that Service2Fruit serves growers and traders. Service2Fruit never takes a trading position and acts solely as an intermediary without any commercial interest of its own in any fruit shipment.

All shareholders must inform the dispute committee immediately if personal, financial, or political situations could create a conflict of interest. The same applies if personal or family relationships threaten to provoke such a conflict. We encourage our clients to conduct their transactions through Service2Fruit. When we develop a relationship that originates with Service2Fruit, we commit to conducting all future transactions through Service2Fruit. Potential disputes are submitted to a dispute committee.

We respect each other. We are open and honest in our communications with Service2Fruit by exchanging information, insights, and advice, and by addressing difficult situations with candor, all within the bounds of the law. We are committed to the company by sharing our skills, experience, and perspectives.

But above all, we are honest—by adhering to the highest professional standards. Any appearance of money laundering or unclear cash flows will be immediately reported to the Disputes Committee.

We respect the law and ensure that everyone at Service2Fruit does so. As shareholders, we fully support the principle that the daily management operates independently and makes decisions regarding commercial and operational activities. All information shared with the board, in accordance with good corporate governance, must be treated confidentially and may under no circumstances be shared with third parties (including employees of our own companies).

Service2Fruit will pursue a transparent policy on behalf of its shareholders and share all publicly relevant information via its website. In the event of doubt, the information will be submitted to the Disputes Committee. Standard rules of good corporate conduct will be followed. As shareholders, we agree that we may only access transactions or transaction data that other users (non-shareholders) of Service2Fruit also have.

Operational information about users, offers, bids, auctions, sales, and settlements remains entirely with operational management.

We agree that Service2Fruit competes fairly and conducts its activities within the boundaries of the law and competition.

In the event of disputes, a dispute committee arbitrates. This committee consists of Rian Verwoert, at least one and no more than two staff members (specifically, Arnold Wakker), and is chaired by Bart Leemans.

In the event of a tie, the chair's vote is decisive. We abide by the decisions of this dispute committee.

Service2Fruit B.V.

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