

Privacy Statement

We attach considerable importance to protecting your privacy and the (personal) data you issue to us. We have drawn up this privacy statement (“Privacy Statement”) to demonstrate that we take your privacy very seriously. We are also of the opinion that it is important to inform you about how we use your (personal) data. This Privacy Statement applies to the processing of your personal data as regards use of the website (the “Website”) we have made available to you under the domain name www.service2fruit.com, the fruit offered on it, and the products and services offered on it. Under the Money Laundering and Terrorist Financing Act (Wet ter voorkoming van witwassen en financieren van terrorisme, “Wwft”) we are also obliged to save your personal data for at least five years after our agreement with you ends. We therefore recommend that you take time to read this Privacy Statement.

1. Identity

The party responsible for processing your personal data in this context is Service2Fruit Nederland B.V., a private limited company with its registered office in Geldermalsen (postcode 4119 PB), at De Ooyen 15a, Chamber of Commerce number 52770834. Service2Fruit Nederland B.V. can also be contacted through support@service2fruit.com or telephone number: + 31 (0) 88 5 321 321 or by fax: + 31 (0) 88 5 321 399.

2. Purpose of the Website

The Website acts as an online trading platform where professional parties, such as fruit growers, purchasers and traders, can trade fruit. Service2Fruit Nederland B.V. also enables professional parties, via the Website, to offer their own services such as quality control, sorting, packing and transport to users of the Website. Service2Trust B.V., a company that is independent of Service2Fruit Nederland B.V., deals with the financial aspects of purchases, sales and services.

3. Requested information

You can visit the Website, free of obligation, to find out more about Service2Fruit Nederland B.V. and the fruit as well as the products and services offered through the Website. However, if you wish to make use of the possibility provided on the Website of offering or purchasing fruit or services, you will have to register beforehand. In that case you will be asked to provide us with some personal data. If you send data online, you accept the risk of third parties intercepting, misusing or changing these data. In any case we will not issue to third parties any personal data of registered and/or other visitors to the Website for purposes other than those described below under point 5 of this Privacy Statement, unless the requisite permission has been given or we are required to do so by law.

4. Other data processing

We wish to point out that we receive personal data from you even if you visit our Website but have not registered (yet). This is because, after any visit to our Website, our servers keep technical and statistical data regarding your visit in so-

called log files. Technical and statistical data include, but are not limited to, requested url, IP address, time, http-referrer-url, user agent string, browser type and screen size. To the extent that is possible, we do not check who is using which IP address at whatever moment and we do not, therefore, trace the data in question back to your person. These data are only saved for a number of months for purposes of statistical analyses. Data acquired in this way are not published online and are only used by us internally.

We use browser information, including cookies, to collect these technical and statistical data (see also info.service2fruit.com/pdf/legal/EN-Cookie.pdf). A cookie is a small file that is sent to your browser and saved on your computer's hard drive. Cookies enable us to perform online collection of technical and statistical data regarding your visit to our and other websites. If you wish, you can permit or block the use of cookies by changing your browser settings. A cookie makes it quicker and easier to use the Website because your IP address is immediately recognised when you revisit the Website.

Through our Website we do not register any particular personal data, for example with regard to religion or personal convictions, race, origin, sexual preference, health, criminal records, political persuasion or membership of a trade union.

5. Data collection purposes

If you issue your e-mail address or other personal data to us, we will use these data to correspond with you. Any (personal) data collected will also enable us to keep the fruit and other products and services offered via our Website available for you in a convenient, direct and responsible manner. Your personal data will also be used to process financial transactions. We use non-public personal data to gain an insight into the types of visitors to the Website, and to inform you, by means of the contact data you provide, about offers and to update you on products and/or services offered via our Website.

The Wwft obliges us to carry out what is referred to as an intensified client assessment because we offer payment services together with Service2Trust B.V. We are also registered with De Nederlandsche Bank. In performing this obligatory client assessment, we must establish your identity and record and save the personal data you provide us within the framework laid down by that assessment. We can also use your personal data for purposes of an investigation into criminal offences and pass said data on to the police, the judiciary and other investigation services in order to comply with a statutory obligation or a legal judgement.

Lastly, we can use your personal data for other purposes which we will notify you of before collecting them. We only collect and use your personal data, therefore, with a view to the legal obligations which we have under the Wwft for our own objectives and to provide you with better service.

6. Right of inspection, change and deletion

You are entitled to contact us, at reasonable intervals, and request that we inform you whether we are processing your personal data, and if so which data. In such instances we will inform you within 4 weeks as to whether this is the case. If this is

indeed the case we will also inform you of the purposes for which we are processing the personal data, the categories of data we are processing and the recipients or categories of recipients, and the available information on the origin of the data. We may charge you administration costs of € 5.00 for processing your request and our response.

After receiving the above-mentioned information, you may ask us to improve, supplement, delete or protect your personal data if they are factually incorrect, incomplete or irrelevant to the purpose or purposes of processing, or are otherwise processed in a manner that is contrary to a statutory regulation. Such a request must describe the changes you wish us to make. Within 4 weeks after receipt of your request we will inform you in writing as to whether, or to what extent, we will comply with your request and we will provide reasons for any decision we make to refuse your request.

7. Relative objection

If we process your personal data on the basis of the fact that processing them is essential to promote our legitimate interests, you can at all times register an objection on account of your particular personal circumstances. In that case we assess whether your objection is justified within 4 weeks after receiving it. If your objection appears to be justified, we will immediately cease processing your personal data. We may also charge administration costs of € 5.00 for processing and responding to such a request.

8. Absolute objection

Anyone whose personal data we process in connection with direct marketing activities may, at all times, request that these data be deleted free of charge. In this case we will immediately take measures to terminate this form of processing immediately.

9. Privacy

Questions about the privacy policy on the Website and requests to delete your personal data can be sent to us by post, to Service2Fruit Nederland B.V., attn the Managing Director, De Ooyen 15a, Geldermalsen (postcode 4119 PB) or by e-mail: support@service2fruit.com.

10. Security

Service2Fruit Nederland B.V. takes a large number of technical security measures to guarantee the safety of your data, including, but not limited to, encryption technology and verification resources. Your personal data are stored behind safe networks and are only accessible to a limited number of people who need to be able to peruse your personal data in order to manage the Website and to provide the information you require.

The database that stores personal data is adequately protected against unauthorised third-party use. However, we wish to point out that online data traffic is never 100% safe and that we therefore cannot guarantee its safety.

11. Retention period

Personal data is not saved in a form which makes it possible to identify you for any longer than is necessary for the purposes for which those data are collected and then processed.

Your personal data are, in any event, deleted no later than seven years after we have last used them, because we are required to retain your personal data for at least five years after our agreement with you ends in order to fulfil our statutory obligation to retain data under the Wwft.

12. Changes

We reserve the right to make changes to this Privacy Statement. It is advisable to consult this Privacy Statement regularly so that you are up to date on these changes.
